Contact Information	Product Name	Price	Description		
NetSupport 770-205-4456 888-665-0808 http://www.netsupport-inc.com	NetSupport Manager 6.0	\$795 for a 10-user license	Lets users remotely control one or more PCs on the same net- work, across a WAN, or over the Internet; provides realtime visual instruction; includes file retrieval and remote operation and management capabilities		
PJ Technologies 212-375-8098 sales@pjtec.com http://www.pjtec.com	GoverLAN	\$389	Provides reporting capabilities; lets you query key information (e.g., account logon history, current logged-on workstations, current logged-on users, network and printer connection informa- tion, running processes, TCP/IP configuration) about a network user; lets you add, modify, or remove users' network and printer connections and processes		
SpartaCom 520-670-7100 800-846-9726 http://www.cosession.com	CoSession 2000	\$579 for a 10-user license	Combines PC remote control, file transfer, and system recovery tools with voice and keyboard communications; lets you diagnose and correct PC problems, recover and restore lost files and system configurations, and transfer files to multiple remote users		
Symantec 541-345-3322 800-441-7234 http://www.symantec.com	pcAnywhere 10.0	<mark>\$180</mark>	Lets you create a secure session over the Internet to remotely retrieve files or run desktop applications; lets Help desk personner remotely resolve user problems; features centralized management		
		Preuve de la du produit e	a notoriété	and Lightweight Directory Access Protocol ces	
Tridia 770-428-5000 800-582-9337 http://www.tridiavnc.com	TridiaVNC	"Windows 2000 magazine"		source, remote control software lets you htrol the computer screen, keyboard, and te application accessibility, systems ity, and multiplatform support	
TWD Industries 800-372-8529 (info@twd-industries.com) http://www.remote-anything.com)	Remote-Anything	<mark>(\$49</mark>)	(Lets you remotely survey and administer computers, share) (applications, and train, chat with, and help users)		
Vector Networks 770-622-2850 800-330-5035 http://www.vector-networks .com	NetSupport PC- Duo 6.0	Starts at \$65	Lets you remotely control PCs and servers over LAN, WAN, Internet, and Microsoft CryptoAPI ISDN connections in a multilevel-security environment; features NT-oriented security, remote clipboard functionality, and watch, share, and control modes; includes request help, chat, and group file transfer capability		
WiredRed Software 858-530-1447 sales@wiredred.com http://www.wiredred.com	e/pop 2.0	\$99 for a 5-user license	Features chat capability, remote screen control, application sharing, out-of-office status indicators, and instant-reply buttons		

Appendix C. About Asanté Technologies



Founded in 1988, Asanté Technologies (NASDAQ: ASNT.OB) is a leading provider of highperformance networking solutions for small office/home office (SOHO), educational institutions, digital pre-press, and enterprise networks.

Asanté's *FriendlyNET* products provide hardware and software solutions to simplify networking and Internet access for mobile, small and home office professionals. Asanté is the leader in Mac OS, Windows and Linux-based SOHO products.

Asanté's *IntraCore* product family of managed network products are known for their leading-edge design, reliability and ease of use. The IntraCore 8000 and 9000 series provide exceptional flexibility and performance for enterprise-class, multi-service Gigabit Ethernet customers.

Recent product milestones include:

- **First** Internet-optimized Fast Ethernet adapter (September 2000). Includes Asanté MTU tuner to optimize maximum transfer unit for Mac OS.
- Asanté FriendlyNET Internet router wins coveted "**Best Buy**" award from PC World (January 2001), the most popular PC magazine in the United States.
- Asanté FriendlyNET Internet router wins **top rating** from Macworld (October 2000). In Macworld's buying advice, their recommendation was simply: "For price and features, the Asanté FriendlyNET Cable/DSL router offers the best value."

ASANTÉ	Preuve de la notorité du produit en 2001:
Asanté Technologies, Inc. 821 Fox Lane San Jose, CA 95131 Phone: (408) 435-8401	Remote-Anything est documenté dans le manuel de ce routeur fabriqué par ASANTE aux USA. (voir page suivante)

1/24/01 Edition

Common Servers FTP Server on your LAN IN TCP 21 POP3 Mail Server on your LAN IN TCP 110 SMTP Mail server" on your LAN IN TCP 25 TELNET Server on your LAN IN TCP 23 WEB Server on your LAN IN TCP 80 Other BAYVPN OUT UDP 500 CITRIX Metaframe IN TCP 1494 CarbonCopy32 host on your LAN (Watch Out! Opens a wide port range!) IN TCP 1680 IN UDP 1023-1679 Deerfield MDaemon Email Server IN TCP 3000 IN TCP 3001 FW1VPN OUT UDP 259 Laplink Host IN TCP 1547 Dans ce manuel de routeur édité en 2001 Remote-Anything est documenté au même Lotus Notes Server plan que les produits d'industriels connus : TCP IN 1352 (Metaframe) - CITRIX - HEWLETT-PACKARD (CarbonCopy) NTP (Network Time Protocol) - DEERFIELD (Serveur d'Email) OUT UDP 123 - CHECKPOINT Firewall 1 VPN (FW1 VPN) IN UDP 123 - TRAVELLING SOFTWARE (LapLink) - LOTUS (Notes) pcANYWHERE host on your LAN - SYMANTEC (pcAnywhere) IN TCP 5631 UDP 5632 IN IN UDP 22 RAdmin (Fama Tech) IN TCP 4899 V Remote Anything FAQ page IN TCP 3999 - 4000

UDP

3996 - 3998

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Contact Information	Product Name	Price	Description
PJ Technologies 212-375-8098 http://www.pjtec.com	GoverLAN 5.0	\$549 for an administrator license and unlimited client nodes	Part of the GoverLAN Remote Administration suite; supports network and dial-up access; manages user's drive and printer maps; uses native Windows security for authentication and authorization; features security and auditing options for the enterprise; doesn't require software preinstallation and maintenance on client machines; doesn't support file transfers or encryption capabilities; supports XP, Win2K, and NT
SOESoft sales@soesoft.com http://www.soesoft.com	RDMC XVNC	Contact vendor for pricing	Provides a wrapper for managing, deploying, and using Virtual Network Computing (VNC); detects whether the VNC service exists; will remotely deploy and connect VNC service; can remove remote control service when session completes; uses proprietary mecha- nisms; supports network access and XP, Win2K, and NT systems
Symantec 408-253-9600 http://www.symantec.com	Symantec pcAnywhere 11.0	\$179.95	Consists of a remote control solution, file-transfer capability, and a suite of remote management tools; resolves Help desk and server support problems by providing multiple ways to remotely trouble- shoot problems; supports network and dial-up (including dial-back) connections, remote printing, and encryption; uses proprietary mechanisms; runs on XP, Win2K, NT, Windows Me, and Win98
Triclia 770-428-5000 800-582-9337 http://www.tridia.com	DoubleVision for Windows	\$44 to \$79 per seat depending on quantity	Windows remote control software provides remote file transfers, SSL-compatible encryption, and dial-up, network, and Internet access; supports NT LAN Manager (NTLM), Lightweight Directory Access Protocol (LDAP), and network device interface specification (NDIS) centralized access control; supports Windows authentication (including smart card support); features complete VNC compatibility and firewall-friendly Internet access; runs on XP, Win2K, NT, Win- dows Me, and Win9x systems
TWD Industries info@twd-industries.com http://www.twd- industries.com	Remote-Anything (RA) + Directory Server (DS)	Contact vendor (for pricing)	Lets you control remote PCs over TCP/IP; finds PCs and users by name, without the IP address; features secure zero-configuration firewall traversal, centralized administration, and SOS calls
Vector Networks 770-622-2850 800-330-5035 http://www.vector- networks.com	PC-Duo Enterprise Remote Control	\$61.50 per license for 50 seats	Features PC-Duo Internet Gateway to channel multiple secure remote control connections through firewalls; features desktop integration with Microsoft Internet Explorer (IE) for direct remote control, chat, and inventory functionality; connects through network, dial-up, and dial-back connections; supports XP, Win2K, NT, Win- dows Me, Win9x, Windows 3.x, DOS, Linux, and Macintosh plat- forms; supports file transfer to and from the client over TCP/IP, IPX, and NetBIOS; features Windows-based and proprietary password security and encryption capability; uses native Windows and propri- etary mechanisms
WiredRed Software 858-715-0970 888-665-3767 http://www.wiredred.com	e/pop Remote Control	\$495 for 25 users	Provides remote access for monitoring and maintenance, end-to- end encryption, and proxy-friendly support for firewall, NAT, and proxy negotiation; supports local and remote clipboard and FTP file transfers; compatible with XP, Win2K, NT, and Win9x servers; supports network access, Windows and proprietary mechanisms, and encryption

Surveyor Network Energy Manager

Market Progress Evaluation Report, No. 2

prepared by Quantec

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Northwest Energy Efficiency Alliance

www.nwalliance.org

529 SW Third Avenue, Suite 600 Portland, Oregon 97204 telephone: 503.827.8416 fax: 503.827.8437

	NightWatchman	Energy Management Option (EMO)	RSHUT Pro	Remote Anything Desktop Management
Company and Location	 1E.com, United Kingdom 	 Fujitsu, Australia 	 Real-Time Security, Russia 	 TWD Industries, France
Major Features	 Designed to ensure that systems are shutdown or logged off in a consistent manner each day Integrated Wake-on-LAN technology also ensures that PCs can be remotely switched on Can work with locked workstations 	 Client monitors the utilization status of the desktop computer then decides whether the computer should be powered down Informs the user via logon screen of the level of savings that have been achieved (energy, \$\$, and CO2); generates reports of this information in 24 hour periods and since product installation Will save all open data files, close all apps and the operating system before shutting down a CPU 	 Centralized RSHUT PRO Server can manipulate remote computers with any required actions to execute anytime Can turn monitors on and off based on the settings Cannot provide energy consumption reports for network clients 	 Power saving options include time- out to power down the screen of distributed slave PCs Can centrally wake-up, reboot, or power down a group of PCs
OS and PCs Supported	 Windows NT, 2000 and XP 	Not available	 Will run on any PC that is supported by any version of Microsoft Windows 	 Windows 95, 98, ME, NT4, 2000, XP, and 2003
Management Tools/Capabilities	 Configure NightWatchmanTM clients via the Administrator console Select single systems, groups, or multi-select systems - then adjust the settings using property pages Set user logoff and shutdown options Set the shutdown time and days of operation Integrates with SMS 	 Uses TCP/IP protocol to transport information from client to server Client is distributed to CPUs via software distribution tool or logon script 	 Can be administered centrally or on an individual computer 	 Centralized administration requires "master" computer and "slave" clients Remote control of slave computers from master Network management and network security LAN/WAN browser to search to search slave PC's

Table III.13: Competitive Products and Features for Foreign Companies

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